


HOW TO DO GOLD PHYSICAL WITHDRAWAL?

1. Go to **GSA > Physical Withdrawal**.

Currently only Malaysian can do the physical gold withdrawal. Please choose Malaysia under the Physical Withdrawal Country



QUANTUM METAL
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https://my.quantummetal.com

GSA / Physical Withdrawal

Step 1/2

Setup

Code [Redacted]

Name [Redacted]

Register Number [Redacted]

Gold Storage Account No 2101011076 (Bal: 5.47349 g)

Available Inventory 5.47349 g

Value as at 20/06/2023 MYR 1,591.96

* Physical Withdrawal Country Not Selected

Code	Description	Quantity
		No Data

Notes

- i. QM will contact customer to arrange delivery after the physical withdrawal is confirmed.
- ii. Estimated processing time is within 5-10 working days and subject to availability.
- iii. Premium cost consists of minting, shipping and takaful/insurance.
- iv. QM Buy of 1 gram denomination will be couriered to your registered address maintained in the system.

CONFIRM MANAGEMENT
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Confirm Cancel

IF YOU'RE OUT OF MALAYSIA, YOU WON'T BE ABLE TO DO PHYSICAL WITHDRAWAL

2. Select your **Physical Withdrawal Region** and the respective details for collection point OR delivery will be available. Refer to the next page.

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GSA / Physical Withdrawal

Step 1/2

Setup

Code [Redacted]
Name [Redacted]
Register Number [Redacted]
Gold Storage Account No 2101011076 (Bal: 5.47349 g)
Available Inventory 5.47349 g
Value as at 20/06/2023 MYR 1,591.96

* Physical Withdrawal Country Malaysia
* Physical Withdrawal Region Not Selected

Code
JOHOR
KEDAH
KELANTAN
KUALA LUMPUR
LABUAN
MELAKA
NEGERI SEMBILAN

Notes
i.QM will contact customer to a
ii.Estimated processing time is
iii.Premium cost consists of mi
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Confirm Cancel

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You have **15 REGIONS** to select for the gold physical withdrawal.

3. Select your preference of gold physical withdrawal. You can opt for walk-in collection at the respective branch OR arranged delivery by QM.

my.quantummetal.com/GSA/physicalWithdrawal

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GSA / Physical Withdrawal

Step 1/2

Setup

Code [Redacted]
Name [Redacted]
Register Number [Redacted]
Gold Storage Account No [Redacted]
Available Inventory: 5.47349 g
Value as at 20/06/2023: MYR 1,591.96

* Physical Withdrawal Country: Malaysia
* Physical Withdrawal Region: PENANG
* Physical Withdrawal Branch: Not Selected
Code: PG-ATM, DELIVERY

* Physical Withdrawal Country: Malaysia
* Physical Withdrawal Region: PENANG
* Physical Withdrawal Branch: PG-ATM
Branch Address: 4, Jalan Residensi, 10450 George Town, Pulau Pinang

Notes
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Confirm Cancel

3a. If you select for **self walk-in collection**, you need to key in **your 6-PIN Code**. Check the physical withdrawal details before clicking on **CONFIRM**.

Confirmation Step 2/2

Transactions Status: Pending Payment

Date Time: 20/06/2023 03:49:36 PM

Code: CO000012239

Name: [Redacted]

Register Number: [Redacted]

Gold Storage Account No: [Redacted]

Mobile Phone: [Redacted]

Code	Description	Quantity
IGR1D	Quantum Metal 1 Dinar (4.25g) - IGR LBMA 99.99%	1

QM Buy Country: Malaysia

QM Buy Region: PENANG

QM Buy Branches: PG-ATM

Total Premium (USD): USD 29.96

Total gram deduct from account (g): 4.72666

* 6-Pin Code

Please Input 6-digit PIN

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Declaration
I hereby agree and confirm to initiate the above Physical QM Buy transaction.

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3b. If you select an **arranged delivery by QM** – please ensure your address is correct.

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GSA / Physical Withdrawal

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Setup

Code [Redacted]
Name [Redacted]
Register Number [Redacted]
Gold Storage Account No 2101011076 (Bat: 5.47349 g)
Available Inventory 5.47349
Value as at 20/06/2023 MYR 1,591.96

* Physical Withdrawal Country Malaysia
* Physical Withdrawal Region PENANG
* Physical Withdrawal Branch PG-ATM
DELIVERY


* Physical Withdrawal Country Malaysia
* Physical Withdrawal Region PENANG
* Physical Withdrawal Branch DELIVERY
* Shipping Address [Redacted]

I agreed and confirmed that the Shipping Address given herein is my current address. I authorize Quantum Metal Sdn Bhd ("QM") to proceed with the physical delivery to me. I undertake that QM shall not be responsible for any damages/losses/claims directly or indirectly due to any invalid and/or incomplete Shipping Address given above.

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Confirm Cancel

3c. If you select an **withdrawal through ATM** – you will need to go to the nearest QM gold ATM branch – **Penang or PJ, Kuala Lumpur**. Select your preferred type of gold below & click **CONFIRM**.



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* Physical Withdrawal Branch

Branch Address

This is the location of the gold ATM machine

Code	Description	Quantity
IGR100G	Quantum Metal 100g Minted Gold Bar - IGR LBMA 99.99%	Out Of Stock
10P84DXA	LBMA Perth Mint Minted Gold Bar 50g - 99.99% Au Gold	Out Of Stock
10P84CXA	LBMA Perth Mint Minted Gold Bar 20g - 99.99% Au Gold	Out Of Stock
IGR5G	Quantum Metal 5g Minted Gold Bar - IGR LBMA 99.99%	<input type="text"/>
10P84ABA	LBMA Perth Mint Minted Gold Bar 10g - 99.99% Au Gold	Out Of Stock
10P84AXA	LBMA Perth Mint Minted Gold Bar 5g - 99.99% Au Gold	Out Of Stock
IGR10G	Quantum Metal 10g Minted Gold Bar - IGR LBMA 99.99%	<input type="text"/>
IGR1D	Quantum Metal 1 Dinar (4.25g) - IGR LBMA 99.99%	<input type="text"/>
IGR50G	Quantum Metal 50g Minted Gold Bar - IGR LBMA 99.99%	Out Of Stock
10P84HXA	LBMA Perth Mint Minted Gold Bar 100g - 99.99% Au Gold	Out Of Stock
XX01APX	LBMA Cast Gold Bar 1kg - 99.99% Au Gold	<input type="text"/>

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Confirm **Cancel**

**AFTER SUBMITTING THE
WITHDRAWAL REQUEST,
A 4 DIGIT PIN WILL BE EMAILED BY
QM TO YOUR EMAIL
WITHIN 3 WORKING DAYS.**

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**VISIT THE GOLD ATM CHOSEN,
GET THE **ACCESS CARD** FROM
THE RECEPTIONIST BEFORE
GOING INTO **THE ATM ROOM.****

Penang ATM Machine (QM HQ):

4, Jalan Residensi, 10450 George Town, Penang, Malaysia

PJ ATM MACHINE:

107A, Jalan Templer, PJS 7, 46050 Petaling Jaya, Selangor, 46050 PJ