

# HOW TO DO KYC?

Without the completion of KYC, you will not be able to perform any withdrawal/ profit cash out. At the same time, please ensure ALL your personal details are correct.

# 1. Use the correct link to login to your gold account.

**Quantum Metal**  
PRESERVE & ENHANCE YOUR WEALTH

## Sign In

Email Mobile Username

\* Email

\* Password

[Forgot Password?](#)

By clicking "Login", I declare that I have read, understood and accepted [Terms & Conditions](#).

English

Your trusted gold

Clear Login

**Malaysian member**, please use the new link:

<https://my.quantummetal.com/login>

**International member**, please use the international link:

<https://intl.quantummetal.com/login>

# 2. Go to USER SETTINGS > EDIT PROFILE



QUANTUM METAL  
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User Settings

Bank Account

Change Language

Change Password

Change Six Digit Pin

Edit Profile

e KYC

Gold Account T&C

QR Code

Bind Email/Mobile

Log Out

Home

Customer Home

Hi [Redacted]  
Your last successful login was 22/05/2023 10:29:23 AM

Market Status: Open

## My Account Summary

Gold Storage Account	
573.99164 g	18.45632 oz
Approx Value: <b>MYR 143,515.70</b>	
Value based on the current Gold Spot Price: Gold: MYR 288.24/g 22/05/2023 10:40:12 AM	
Your Average Cost: <b>MYR 263.82</b> ⓘ	
<a href="#">View Statement</a>	
Voucher Redemption	
<a href="#">Click Here</a>	

Holding Inventory	
654.97642 g	21.06033 oz
Approx Value: <b>USD 37253.08</b>	
<a href="#">Convert</a>	Management Fee
<b>USD 34457.33</b>	<b>USD 519.59</b>
Net Gain :	
<a href="#">View</a>	

Gold Price	
QM Sell (MYR/g)	QM Buy (MYR/g)
<b>308.42</b>	<b>288.24</b>
FX Rate: USD 1 = MYR 4.534 as at 22/05/2023 10:40:12 AM	
Disclaimer: Rates displayed are indicative for the day and subject to change without prior notice.	

### 3. Ensure your personal details are correctly filled up.



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User Settings / Edit Profile

#### Checkout Form

#### Profile

Code CO

KYC Confirmed

Introducer ✓

Category Individual

Referral Name EION MANAGEMENT SDN BHD

Name

NRIC

\* Employer Name Employer Name

\* Industry Industry

\* Income Per Annum Income Per Annum

\* Date Of Birth

Address 1 Address

Email

Post code City

Email 2 Email


State


Mobile Phone

\* Country Malaysia

Phone 2 Phone

Please ensure **THESE TWO** fields are filled up correctly.

 Holding Inventory

 QMEI

 Pending Transaction

\* Income Per Annum

\* Date Of Birth

Address 1

\* Country

Citizenship

Currency

\* Occupation

Remark

Income Tax No

Profile Picture

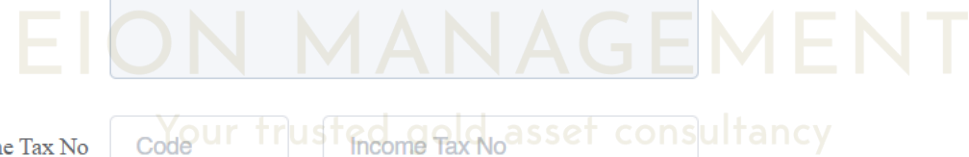
Email

Email 2

Mobile Phone

Phone 2

Fax No



## 4. Ensure your nominee information is correctly filled up.

### View Attachments

#### Attachment

Attachment1 (Image)

Attachment2 (Image)

**Direct transfer of Gold asset**

### Nominee

\* Nominee Name

\* Nominee NRIC

\* Nominee Contact #

Nominee Email

\* Relationship

Estate

**!** Estate - A legal document ( WILL ) that sets forth your wishes regarding the distribution of your property after your death. By selecting this checkbox, QM will follow the customer's will to execute the distribution of the assets in your GOLD account.

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Save

back

# 5. Complete your **KYC** after reviewing your personal Details.

The screenshot displays the 'User Settings / Upload KYC' page. On the left, a sidebar menu includes 'QMEI', 'Pending Transaction', 'User Settings' (highlighted with a red box), 'Bank Account', 'Change Language', 'Change Password', 'Change Six Digit Pin', 'Edit Profile', 'Upload KYC' (highlighted with a red box), 'Gold Account T&C', and 'QR Code'. The main content area is titled 'Checkout' and contains several input fields: 'Code', 'Category', 'Name', and 'Country'. A large blue rectangular redaction covers the 'Code' field. To the right of the 'Code' field, a red-bordered box contains the text 'KYC Confirmed ×'. Below the 'Name' field, there is an 'NRIC' field followed by another blue redaction box. At the bottom, there are two attachment upload sections, 'Attachment 1' and 'Attachment 2', both showing 'No File Selected' and a 'Please Select File' button. A large orange arrow points from the right towards the 'Attachment 1' section with the text 'Upload a clear colored copy of your ID'. A watermark for 'EION MANAGEMENT' is visible in the background, along with the tagline 'Your trusted gold asset consultancy'. At the bottom, a note states: 'You may upload file up to 5MB size in .pdf, jpg or .jpeg format only.'

# 6. Upload the file to the correct section below. Click **SAVE**. It will show as **PENDING APPROVAL** after submission.

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QMEI

Pending Transaction

**User Settings**

Bank Account

Change Language

Change Password

Change Six Digit Pin

Edit Profile

**Upload KYC**

Gold Account T&C

QR Code

Code

Category

Name

Country

KYC Confirmed ×

NRIC

**Upload Your National ID (National ID Upload Requirement)**

Attachment 1  [Please Select File](#)

Attachment 2  [Please Select File](#)


You may upload file up to 5MB size in .pdf, .jpg or .jpeg format only.

**EION MANAGEMENT**  
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**Save**



7. You can login to your page again in the **next 2 – 3 working days** to check the status of your KYC. **Green tick for KYC Confirmed** indicates your KYC is successfully completed.



QUANTUM METAL  
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QMEI

Pending Transaction

**User Settings**

Bank Account

Change Language

Change Password

Change Six Digit Pin


Edit Profile

**Upload KYC**

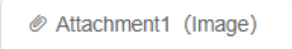
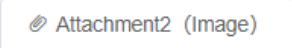
Gold Account T&C

User Settings / Upload KYC

### Checkout

Code	<input type="text"/>	<b>KYC Confirmed</b> 
Category	<input type="text"/>	
Name	<input type="text"/>	Passport <input type="text"/>
Country	<input type="text"/>	

### View Attachments

No.	Attachment	Status
1		Approved
2		Approved